



Transforming Service through Innovation

Press Release

Chrysalis Joins Microsoft Speech Partner Program to Deliver Advanced Speech Solutions

May 18, 2005 – Chrysalis Software, Inc. (www.chrysalis.net) announced today that they are a new member of the Microsoft Speech Partner Program. Through the program Chrysalis will be able to expand its client's options for deploying advanced speech applications.

"The goal of the Microsoft Speech Partner Program is to provide enterprise customers with access to products and services from highly competent and skilled partners that have expertise in all areas required to successfully develop and support solutions based on the Microsoft Speech Server," said James Mastan, director of marketing for the Speech Technologies group at Microsoft Corp. "With the launch of this program, Microsoft is committed to bringing enterprises - through industry partners - the ability to deploy speech-enabled solutions and applications that deliver significant business value."

By participating in this program Chrysalis will be able to stay on top of the latest advances in speech technology and broaden its portfolio of speech applications and services. Chrysalis has been providing expert voice user interface design services in the areas of dialog design, grammar development, usability and system tuning to name just a few of their extensive array of services that will ensure an exceptional experience in designing, delivering and supporting custom speech solution. This program will enable Chrysalis to offer it clients the best solution based on performance, cost, and business requirements.

Chrysalis Software, Inc is a premier supplier of contact center products and professional services designed for businesses that want to improve customer relationships by taking advantage of the latest advances in speech, Interactive Voice Response (IVR) systems, Computer Telephony Integration (CTI) and call center management systems. Chrysalis combines a number of technologies that empower customers to access, retrieve, and manipulate information over a voice or data network anytime and anywhere they wish. Chrysalis provides packaged and custom solutions that will reduce contact center costs and increase customer satisfaction. For more information on Chrysalis Software, Inc. and its products and services please visit their website at <http://www.chrysalis.net>.

Contact: Debbie Diersch
Chrysalis Software, Inc.
831.688.8578
debbie.diersch@chrysalis.net

14 Mentone Dr., Carmel, CA 93923
831.624.2913 voice
831.624.6597 fax
www.chrysalis.net

CHRYSALIS SOFTWARE, INC.
